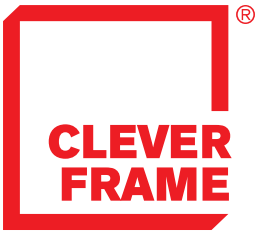




PORTABLE EXHIBITION AND PROMOTIONAL STANDS

General Terms of Use



General Terms of Use

Manufacturers Warranty

Thank you for purchasing Clever Frame® - portable system of exhibition and promotional stands. We have made every effort so that the provided products meet high standards of product quality. However, in order for the product to serve you as long as possible, the following terms of use ought to be observed.

1. CLEVER FRAME® FRAMES AND ACCESSORIES:

Clever Frame® frames are made of aluminium profiles and (depending on configuration) magnetic or velcro stripes to support fillings.

- The frames cannot be stored at or used in temperatures below 5°C (due to magnetic properties of the stripes);
- The frames should be protected from dampness;
- The frames should be protected against mechanical damage (do not drop, do not put up without any supports, do not hit the ground with the frame corners, etc.)

Recommended method of storage:

Clever Frame® frames and accessories are to be stored in a dry place at room temperature, where they are not exposed to accidental mechanical damage, in the packaging supplied by the Manufacturer.

How to clean the Clever Frame® frames?

The frames can be maintained without any difficulty with a cloth and mild cleaning products for smooth surfaces. Do not use brushes and harsh alcohol-based detergents.

Warranty: 60 months

The Manufacturer guarantees the proper functioning of the Clever Frame® frames for a period of 60 months from the date of purchase. The warranty does not cover mechanical and other kinds of damage resulting from using the product in a manner inconsistent with the General Terms of Use or the rules of the product's use.

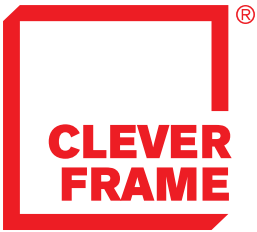
2. THE FRAMES' FILLING (PANELS):

A complete frame consists of specially prepared sheets made of materials and plastics in accordance with each particular order. They are fixed to frames with magnetic or velcro stripes.

- The panels cannot be stored at temperatures below 5°C;
- do not store or use near sources of intense heat (radiators, very sunny places, etc.);
- in particular, do not store them in vehicles for long periods of time (the possibility of panel deformation due to high intensity sunshine);
- after installing the panel, one should always check if it is fixed in the appropriate and safe manner.

Recommended method of storage:

The panels ought to be stored in a recumbent position (horizontal) one on top of another. Due to the possibility of panel deformation, they ought to be stored on a flat surface. Do not



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Manufacturers Warranty

store panels in sunlit or damp places or places where they would be exposed to accidental mechanical damage. Recommended storage temperature: 5 - 35°C. Fillings are not to be exposed to weather conditions, water in particular. If wet, they ought to be dried with a clean cloth as soon as possible.

How to clean frames and fillings?

Panels and fillings should always be cleaned with a soft cloth or, if very dirty, with window or smooth surfaces cleaner. If using cleaners with water, always wipe dry.

Warranty: 12 months

Panels and fillings for the Clever Frame® system are subject to a 12-month warranty, which does not cover mechanical and other kinds of damage resulting from improper use of the system. In particular, panels and fillings not supplied by the Manufacturer or in-house made are not subject to warranty. The Manufacturer shall not be liable for the functioning of such fillings and panels. It is therefore particularly and strongly recommended to use with the Clever Frame® system only original panels and fillings.

Faulty graphic panels:

Complaints regarding delivered orders are to be submitted before the first use of the product and no later than within 7 working days from the reception of the order. Faults in parts of the order do not entitle to filing a complaint regarding the whole order.

The Manufacturer does not interfere or make any corrections in the contents and color scheme of graphic materials sent by the Client without the Client's knowledge and acceptance. This concerns in particular spelling and grammar mistakes or the color schemes of sent materials. In case of finding mistakes after the print of accepted graphic materials complaints concerning such mistakes will not be accepted.

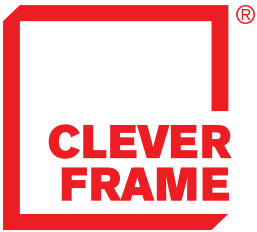
In case of mistakes caused by the Manufacturer, the Manufacturer is obliged to process the order properly after discussing every detail of the complaint with the Client, unless the parties decide otherwise.

If a mistake is caused by the Client (i. e. due to sending improperly prepared graphic materials) the Client is not entitled to file a complaint.

3. ADDITIONAL INFORMATION:

Warranty proceedings:

Warranty is given for the periods indicated in this document. If any defects or irregularities in the functioning of the Clever Frame® system are noticed, please notify the Distributor before the first use of the product and within 7 working days from the date of reception of the goods. You may also notify the Manufacturer. This can be done by calling (+48 71 789 5001) or via e-mail (office@cleverframe.com).



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Manufacturers Warranty

Additional information:

Clever Frame® system - unless otherwise stated - is designed for indoor use. Do not expose it to atmospheric conditions. For security reasons, one ought to always make sure that the frames and fillings are properly and securely fixed. Only original Clever Frame® joining systems ensure that the system is fixed and assembled in an appropriate manner.

In order to avoid the risk of overturning and to provide proper stability, the Clever Frame® system must always be mounted on even surfaces.

Before the installation of electrical devices, always make sure that the electric wires are not damaged or pressed by the construction. If using sources of light other than LED lights, check to see that they are sufficiently distant from the panels and do not lead to overheating of the surface of the panel.

In order to avoid damaging the system during transportation, components of the Clever-Frame® set should be transported in their packaging or transport systems provided by the Manufacturer. Graphic panels should be transported with the printed sides facing each other in order to prevent them from being scratched by the magnetic stripes. The Manufacturer shall not be liable for any damage to vehicles due to improper transport or improper protection during transportation. It is recommended to wear protective gloves while fixing the graphics in order to avoid soiling of the panels.

Permissible height of the set up structures:

For safety reasons, straight walls built with the use of the Clever Frame® system cannot exceed the length of 7m and height of 3.75m. Towers constituting a part of the structure shall not exceed the height of 5m. The frames' fillings at the height of 2.75 or more should be fixed with the use of a ladder or a scaffolding.

General comments on the fillings and graphic panels:

Graphic panels and fillings of the Clever Frame® frames are manufactured with the use of the highest quality materials and cut out digitally. Moreover, the original magnetic or velcro stripes of the panels are subject to constant quality control. Therefore, we guarantee that the ordered original Clever Frame® panels and fillings will be suited ideally to the set of frames and shall ensure proper fixing. For that reason, we strongly advise against creating panels on one's own or ordering them on from other suppliers. We shall not be liable for the performance of or possible defects in panels ordered elsewhere, nor for the quality of their compatibility with the Clever Frame® set. Also, such panels are not covered by the Clever Frame® set's manufacturer warranty.



ECO FRIENDLY
Do not produce waste.
Use multi-use promotional system.

Clever Frame International
office@cleverframe.com
www.cleverframe.com
www.modularpromo.com

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